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SERIAL NO. 09/583,337
PAGE 1 OF 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)
Ilan Shamir, *et al.*) Group Art Unit: 2141
Application No.: 09/583,337) Examiner: Nguyen, Quang N.
Filed: May 31, 2000) Confirmation No.: 2396
For: "METHODS AND SYSTEMS FOR)
PERSONALIZING INTERNET BROWSING)
AND MANAGING COLLABORATIVE)
BROWSING EXPERIENCES ")

POWER OF ATTORNEY AND STATEMENT UNDER 37 C.F.R. § 3.73(b)

Commissioner for Patents
P. O. Box 1450
Alexandria, Virginia 22313-1450

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MAR 31 2004

Technology Center 2100

Sir:

I am a representative of WITNESS SYSTEMS, INC. (hereinafter "WITNESS"), a Georgia corporation, whose address is 300 Colonial Center Parkway, Roswell, Georgia, 30076, and I am authorized to act on its behalf.

WITNESS is owner of the entire right, title and interest in and to the above-identified patent application, as evidenced by the Assignment from Sidetalk, Inc. to WITNESS, as previously recorded by the United States Patent and Trademark Office (hereinafter "USPTO") at Reel 012881, Frame 0113 and by the Assignment from the inventors, Ilan Shamir and Miron Cuperman to Sidetalk, Inc., as previously recorded by the USPTO at Reel 011104, Frame 0839.

WITNESS hereby grants Power of Attorney to the practitioners at Jones Day:



36587

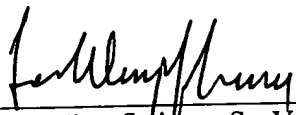
PATENT TRADEMARK OFFICE

to represent WITNESS in connection with all matters pertaining to the above-referenced application, with full power of substitution, association and revocation, to prosecute said application and to transact all business in the United States Patent and Trademark Office connected therewith. Pursuant to 37 C.F.R. §3.71, this appointment is to the exclusion of the inventors and their attorneys.

Address all telephone calls to David S. Kerven, at telephone number (404) 521-3939.

Address all correspondence to David S. Kerven, Esq., Customer No. 36587.

WITNESS SYSTEMS, INC.

By: 
Loren Wimpfheimer, Sr. Vice President

Executed on: 9/17/03
Date